

Privacy Policy

We at Airports Authority of India (AAI) respect the privacy of everyone who visits this site. Please read our Privacy Policy carefully so that you can understand how we collect and use the personal information provided by you on this website <http://nocas.aai.aero>.

By submitting your personal data to us, you will be treated as having given your consent for disclosures referred to in this policy.

The Privacy Policy Covers...

This privacy policy covers the use of your personal information which is collected through or in connection with this site. For the purposes of this policy, "this site" means <http://nocas.aai.aero>.

Special Notice - if you are under 18 years old...

Please do not send us your personal information (for example, your name, address and email address) if you are under 18 years of age. If you are under 18 years of age and you wish to ask a question or use this site in anyway which requires you to submit your personal information please get your parent or guardian to do so on your behalf.

Information Collection and Use...

We collect and use personal information (including name, address, telephone number and email) in order to:

- To respond to the queries or requests submitted by you
- To process your requests concerning your request for issuance of NOC for Height Clearance , Review , Revalidation &Appeal procedure etc.

To the extent required or permitted by law, we may also collect, use and disclose personal information in connection with security related or law enforcement investigations or in the course of cooperating with authorities or complying with legal requirements.

We may also remove all personally identifiable information and use the rest for historical, statistical or scientific purpose.

Collection of non-personal information...

We may automatically collect non-personal information about you such as the type of internet browsers you use or the website from which you linked to our site. We may also aggregate details which you have submitted to the site (for example, your age and the town where you live). You cannot be identified from this information and it is only used to assist us in providing an effective service on this website. We may from time to time supply third parties with this non-personal or aggregated data for uses in connection with this site.

Use of your personal information submitted to other websites...

We cannot be held responsible for the privacy policies and practices of other websites even if:

- You accessed the third party website using links from our website; or
- You linked to our website from a third party website.

We recommend that you check the privacy policy of each site you visit and contact the owner or operator of such website if you have any concerns or questions

Submission of others' personal information...

From time to time this site may ask you to provide personal details of your family or friends. Before providing such information, please ensure that you have obtained their consent to their personal data being used in this way. We will not use these details in any manner which is incompatible with this privacy policy.

Use of Cookies...

We may store some information (commonly known as a "cookie") on your computer when you look at our site. We are able to read these cookies for information purposes when you revisit our website. The type of information we collect as a result of a cookie being accepted by you is specific to your PC and includes the IP address, the date and time the PC visited the website, what parts of our website were looked at and whether the web pages requested were delivered successfully. This information is anonymous; it represents a computer rather than a person.

We use the cookie information to improve our knowledge of the use of our website and to enable us to be able to ascertain whether the website is operating at an optimal level. This allows us to enhance our web offerings to you and to provide an enjoyable and an innovative online experience.

You can erase or block this information by changing the settings on your computer (please refer to your help screens or manuals). If you do erase or block this information you may not be able to utilise some features of the site

Chats, Message Boards, Newsgroups...

At this moment we don't support Chat and other similar services on this website. If at any time this site offers any chat rooms, message board facilities, newsgroups etc. we may collect the information that you disclose. Such information will be used in accordance with this privacy policy. Please note that we cannot be responsible for other parties' use of the personal information which you make available to such third parties through any chat room, notice board, newsgroup etc. on this site. Please be careful about what personal information you disclose in this way.

Data Security...

We have implemented technology and policies with the objective of protecting your data from unauthorized access and improper use and keep updating such measures as and when new technology becomes available.

Change in Privacy Policy...

From time to time we may make changes to this privacy policy. If we make any substantial changes to this privacy policy and the way in which we use your personal data we will post these changes on this page. Please check our privacy policy on a regular basis.

If at any time you would like to contact us about our privacy policy, you can do so by emailing the Administrator at webadmin@aai.aero